



Karl Schermer GmbH & Co. KG  
Einsteinstrasse 51 · 76275 Ettlingen, GERMANY

## Order processing fulfilled by FREUND

Dear Business Partner,  
Dear customers,

As we already informed you in a previous E-Mail from September 2020, the production, purchasing, logistics and order processing will be relocated to Paderborn in the fourth quarter of 2020.

In this step, Karl Schermer GmbH & Co. KG cedes order processing to us, which in future will be taken over and fulfilled by FREUND Maschinenfabrik GmbH & Co. KG.

With this letter we would like to inform you, that the relocation will now take place. For you as a customer, this means that you will be looked after by a larger team, which bundles internal work processes and will therefore respond to your wishes and needs in a targeted and efficient manner.

Due to this step in the company history of Karl Schermer, we would like to ask for your consent, that your future order processing will be handled by FREUND Maschinenfabrik GmbH & Co. KG.

A high level of customer satisfaction and a bond with the FREUND Group is extremely important to us.

That is why we, the FREUND Maschinenfabrik GmbH & Co. KG, decided against a tacit response period to this letter and request direct contact with you in order to establish an initial communication and an initial exchange of contact between us.

If you have not sent us your declaration of consent yet, we would like to ask you to return it soon.

If you should have any questions, your contact persons at Karl Schermer and the FREUND team are at your disposal at any time.